



Lucky Lottery Head Office
328 Richmond Road, Marleston SA 5033
www.auluckylottery.com

Effective December 2013

Have Fun and Play it Safe

Gamble Responsibly



Our Commitment

Lucky Lottery is committed to the responsible promotion and conduct of South Australia's favourite lottery games to ensure a safe playing environment for our customers.

Our Games

Lucky Lottery operates Lucky 5 ball, Lucky 8 ball, Lucky 10 ball and Lucky 20 ball. Information on how to play these games is available at your nearest Lucky Lottery outlet or our website at www.luckylottery.com

Your Chances of Winning

Because you play a lottery game to win a prize, it is important that you are aware of your chance of winning. Generally, your chance of winning depends upon the game you play and the number of games,

or lines, you purchase on your ticket. For example, a 36-game Quickpick entry gives you 26 more chances to win than offered by a 10-game ticket.

When we advertise a prize offer, we will always tell you your chance of winning the top prize based on a one-game entry:

| Game | Drawn | Chances of winning |
|---|---|-----------------------|
|  | Every 5 / 10 Minutes 120 draw per day | 1 in 100,000 |
|  | Every 10 Minutes 84 draw per day | 1 in 200,000 |
|  | Every 5 Minutes 179 draw per day | 1 in 888,000 |
|  | Every 5 Minutes 179 draw per day | 1 in 1,000,000 |

Responsible Play

Lucky Lottery and its retail network support and encourage responsible gambling by allowing you to make informed decisions about which of our games you would like to play and how often. We do this by operating in accordance with the South Australia Gambling Codes of Practice to ensure our games continue to be fun and entertaining for our customers.

Age to Play

People must be at least 18 years of age to buy a ticket or claim a prize in any Lucky Lottery game. Similarly, it is against the law for an Lucky Lottery retailer to sell a lottery ticket or pay a prize to an underage person. Adults are also prohibited from claiming a prize on behalf of a minor. Strict penalties apply to any of these illegal practices.

Problem Gambling Warning Signs

If you suspect that you, or someone close to you, has a gambling problem, consider these warning signs:

- Gambling is the most important and interesting thing in life.
- An increased amount of time and money is spent on gambling.
- Not knowing when to stop gambling.
- Failing to cut down the time spent on gambling.
- Becoming restless or irritable when trying to cut down.
- Telling lies about gambling spending.
- Stealing or committing other unlawful activities to pay for gambling.
- Risking a relationship, job, home life or good opportunity for the sake of gambling.
- Relying on others for money to get out of financial trouble caused by gambling.

Need Help?

Lucky Lottery games are designed to be fun and entertaining for our customers. If gambling is no longer fun for you, or you need advice on how to control it, help is available 24 hours a day, 7 days a week. Contact the Gambling Help Line on free call number 1800 858 858 for immediate problem gambling information and counselling.

All calls are strictly confidential and counsellors can provide referrals to problem gambling support services and welfare organisations.

Lucky Lottery offers players the ability to bar themselves from nominated Lucky Lottery outlets or from using their online account. Third parties may also request the barring of a player whom they believe is experiencing a problem with their gambling. Speak to your retailer or call 1300 133 328 to speak to a Responsible Play Liaison Officer.

Lucky Lottery also offers you the ability to set yourself a weekly limit for online purchases. Go to your account page for details on how to set up this pre-commitment. We also encourage you to personally set a play limit according to your individual circumstances for retail purchases.