

Complete sections 1, 2, 3 and 4 below and mail to  
**ADMINISTRATION, PO BOX 328, Marlestone, SA 5033, Australia.**

Please indicate your answers by marking the check boxes with a .

## 1. Claimant Details (please print clearly)

Claimant Name/s  Date  /  /

Address

Postcode

Daytime Phone No.  Email Address

I confirm that I am **not** an owner or staff member of an Lucky Lottery Agency.

### IMPORTANT NOTICE

Payment made pursuant to the claim, if any, will be made by bank transfer to the name and bank account of the claimant shown. Please contact Lucky Lottery to enquire about any additional payment directives relating to multiple claimants. If the claim is rejected the claimant will be notified.

For all enquiries please phone our Contact Centre on 133 328.



NOTE: Owners or staff members of an Lucky Lottery Agency must refer to Retailers Web for information on claiming a prize.

## 2. Payment of Prize Claim

*Inaccurate or incomplete bank account details may lead to the payment being delayed or rejected by your financial institution. In the event that the funds transfer is rejected, a cheque may be issued in lieu.*

Please provide your bank details for direct deposit of your prize payment:

Financial Institution Name  Account Name

Branch Address

Branch (BSB) No.  -  Account No.

NOTE: Any changes or alterations including whitout to bank details must be initialised by the claimant.

## 3. Prize Claim Form Declaration – Claimant's Declaration

I hereby claim payment for any prizes associated with the attached lottery, Lucky Lottery original ticket/s and I declare that:

- To the best of my knowledge and belief all of the information in this claim is true and correct;
- I am over the age of 18 years; and
- I am the rightful owner of the attached Lucky Lottery original ticket/s.
- I understand that Lucky Lottery maintains the right to disqualify a ticket or decline to pay a prize in the case of fraud or as otherwise outlined under the Lucky Lottery (General) Rules.

Claimant Signature

## Ex Gratia Claims

An Ex Gratia Claim is a claim for a prize on a ticket that is out of date or is a winning unregistered ticket that has been lost or destroyed and has been forfeited to the Lucky Lottery Commission.

- Out of Date Tickets – If you are making a claim on an out of date ticket please complete this Prize Claim Form along with an Ex Gratia Statutory Declaration available on the Lucky Lottery website.
- Lost or Destroyed Tickets – If you are making a claim on an unregistered lost or destroyed ticket please only use the Lost/Damaged Ticket Search form available on the Lucky Lottery website.

## 4. Lucky Lottery Ticket Details (please print clearly)

Please include with this Prize Claim Form all **ORIGINAL** lucky lottery tickets as listed below in an envelope. It is important you include your name, address and signature on the back of ALL lucky lottery tickets. Processing may take up to 10 working days. Registered Post is recommended. Mail to ADMINISTRATION, PO BOX 328, Marlestone SA 5033, Australia.

Game (see below)*	Draw No.	Lucky Lottery Ticket Number	Prize Amount (if known)
<b>TOTAL</b>			<b>\$</b>

\*Game: Lucky 5 Ball      Lucky 10 Ball  
 Lucky 8 Ball      Lucky 20 Ball

### Collection of personal information

The personal information collected from you in this document is sought by Lucky Lottery Pty Ltd ABN 4111142021, a member of the Tatts Group Limited. The collection of your name and address is required under the SA Lotteries (General) Rules and will be used to register, verify and pay your prize. We may not be able to process your claim unless you provide this information to us. Your information may be disclosed to third parties including you and our financial institutions, our selling outlets, our contractors (such as IT providers or mail services), our professional advisors, gaming and other regulators, legal enforcement agencies or as required by law. Our Privacy Policy, available at [www.auluckylottery.com](http://www.auluckylottery.com), contains further information about how you may access and seek a correction of your personal information, and how you may complain about privacy related matters and how your complaint will be dealt with. For privacy related queries, please contact 133 328.

OFFICE USE ONLY

Date Claim Received  /  /  No. of Lucky Lottery Tickets Receive  Other

Claim Received By  Signature  Claim Verified By  Signature

Claim Entered By  Processed By  Date Processed  /  /

Payment Method:  EFT  TIL  Free Tickets  Cheque – provide details below

Cheque No.  Amount  Payment Authorised By  Date Authorised  /  /

Claim ID Number